E L L I S
MANUFACTURING COMPANY

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RETURN POLICY

EFFECTIVE DATE: JUNE 1, 2015

ELLIS MANUFACTURING & SALES COMPANY RETURN POLICY

MATERIALS MAY BE RETURNED ONLY WITH THE PRIOR WRITTEN PERMISSION OF ELLIS MANUFACTURING COMPANY OR ELLIS SALES COMPANY.
ONLY NEW (UNUSED) STANDARD CATALOG ITEMS MAY BE RETURNED AND FOR MERCHANDISE CREDIT ONLY. ITEMS AUTHORIZED FOR RETURN WILL BE SUBJECT TO A RESTOCKING FEE OF 50%.

TERMS AND CONDITIONS ARE LISTED BELOW:

1. ALL ITEMS TO BE RETURNED MUST BE IN NEW, RESELLABLE CONDITION, WITH NO MARKS ON THEM FROM BEING MISUSED, DROPPED, PUT ON A PUMP, WRENCH MARKS OR THREAD DOPE APPLIED. THE ELLIS MANUFACTURING THREAD PROTECTANT MUST STILL BE ADHERED TO THE PART TO BE RETURNED.
2. THERE WILL BE NO RETURNS ON SPECIAL ORDER ITEMS OR ITEMS THAT HAVE BEEN CHANGED PER CUSTOMER REQUEST BY MACHINING.
3. ALL ITEMS THAT NEED TO BE RETURNED MUST HAVE THE INVOICE SUPPLIED WITH THEM AS TO WHEN THEY WERE PURCHASED. THE PARTS MUST BE RETURNED BEFORE 30 DAYS FROM THE INVOICE DATE.
4. ELLIS MANUFACTURED PARTS ARE STAMPED WITH A DATE OF MANUFACTURE AND A JOB NUMBER ON ALL PARTS THAT ARE MADE. IF THE DATE OF MANUFACTURE IS LONGER THAN SIX (6) MONTHS, THE PART WILL NOT BE ACCEPTED FOR A RETURN.
5. NO CREDIT WILL BE ALLOWED FOR RUBBER PRODUCTS UNLESS RETURNED WITHIN 30 DAYS OF PURCHASE DATE.

WE APPRECIATE YOUR CONTINUED SUPPORT AND LOOK FORWARD TO SERVING YOU IN YEARS TO COME.

RESPECTFULLY SUBMITTED,

Randall Blau

RANDALL BLAU
NAT'L SALES MANAGER